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Customer No. 025181

Docket No. IFK-002.01

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COMMISSIONER FOR PATENTS
Box Patent Application
Washington, D.C. 20231

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Date of Deposit May 15, 2001
I hereby certify that this transmittal letter and the papers referred to as being enclosed therein are being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 CFR 1.10 on the date indicated above and is addressed to the Commissioner for Patents, Box Patent Application, Washington, DC 20231.
William D. DeVaul
Signature
Please Print Name of Person Signing

Dear Sir:

Transmitted herewith for filing is the patent application of:

Inventor(s): Samuel Cannavo, Martin Le Brun, and Kasturi Mudambi

For: Method and System for Automatically Managing a Voice-Based Communications System

Enclosed are:

- ☒ This is a request for filing ☐ a continuation-in-part ☐ a divisional ☐ an application under 37 CFR 1.53(b), of pending prior application serial no. _____ filed on _____ entitled _____.
- ☒ 31 pages of specification, 3 pages of claims, 1 page of abstract.
- ☒ 6 sheets of drawings.
- ☒ Unexecuted Declaration, Petition and Power of Attorney.
- ☐ An assignment of the invention to _____. A recordation form cover sheet (Form PTO 1595) is also enclosed.
- ☐ Other _____

The filing fee has been calculated as shown below:

(Col. 1)		(Col. 2)	SMALL ENTITY		OR	OTHER THAN SMALL ENTITY	
FOR:	NO. FILED	NO. EXTRA	RATE	FEE		RATE	FEE
BASIC FEE	////////////////////		////////	\$ 355	OR	////////	\$
TOTAL CLAIMS	- 20	= 0	x 9=	\$	OR	x 18=	\$
INDEP. CLAIMS	- 3	= 0	x 40	\$	OR	x 80	\$
<input type="checkbox"/> MULTIPLE DEPENDENT CLAIMS PRESENTED			+135	\$	OR	+270	\$
			TOTAL	355	OR	TOTAL	

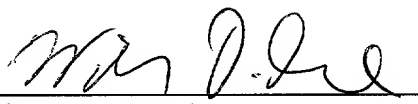
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- ☐ Please charge my Deposit Account No. 06-1448 in the amount of \$
A duplicate copy of this sheet is enclosed.
- ☒ A check in the amount of \$ \$ 355.00 to cover the filing fee is enclosed.
- ☒ The Commissioner is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account No. 06-1448.
- ☒ Any additional filing fees required under 37 C.F.R. 1.16.
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- ☐ Any patent application processing fees under 37 C.F.R. 1.17.
- ☐ The issue fee set in 37 C.F.R. 1.18 at or before mailing of the Notice of Allowance, pursuant to 37 C.F.R. 1.311(b).
- ☐ Any filing fees under 37 C.F.R. 1.16 for presentation of extra claims.
- ☐ A check in the amount of \$ _____ to cover the recording of assignment documents is also enclosed.
- ☒ Address all future communications (May only be completed by applicant, or attorney or agent of record) to William D. DeVaul at **Customer Number: 025181** whose address is:

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Date: May 15, 2001

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